



Online 50/50 Frequently Asked Questions (FAQ)

With Alberta Gaming, Liquor and Cannabis (AGLC) recent changes to 50/50 raffles in the Province of Alberta, the **Edmonton Oilers Community Foundation (EOCF) 50/50 Raffle, presented by RE/MAX** is now available online to Oilers fans across Alberta. Beginning on August 1, 2020 and for each of the subsequent Oilers games, the new online 50/50 raffle will give fans a chance to win the same big 50/50 jackpot fans have enjoyed at Rogers Place, while helping raise important dollars for the EOCF to reinvest in the community. The new 50/50 program supports the Edmonton Oilers Community Foundation (EOCF) and is available for all Oilers games throughout the 2020 Stanley Cup Qualifiers.

1. How much do tickets cost?

Five dollars (\$5.00) for one (1) ticket
Ten dollars (\$10.00) for ten (10) tickets
Twenty dollars (\$20.00) for sixty (60) tickets
Fifty dollars (\$50.00) for two hundred (200) tickets

2. Who can purchase?

You must be in Alberta at the time of your purchase and over the age of 18 in order to participate.

3. How can you ensure that someone is in Alberta while purchasing?

The website uses geo-fencing technology to ensure you are in the province.

4. What time will the tickets be available?

Draws open each Oilers game day (home and away) at 9:00 AM MT and close at 10:30 PM MT. The draw will take place shortly after sales close.

5. Where do I purchase?

Through the Edmonton Oilers Mobile App and website: www.EdmontonOilers.com/5050

6. How do I find the winning ticket number?

The winning ticket number will be posted on the Edmonton Oilers website (www.EdmontonOilers.com/5050) and on social media prior to 11:30 PM MT each Edmonton Oilers game date.

7. How do I pay for my tickets?

When you purchase online you must use a credit card - Visa, Mastercard, and Visa Debit are accepted.

8. How do I receive my tickets?

You will receive an e-mail confirmation with your tickets following your payment



9. When will I receive my ticket?

Please note that due to high sales volume it can take **up to 24 hours** to receive your tickets via e-mail. Please ensure that you check your junk/spam emails to ensure it wasn't misfiled. **If you received a confirmation number at the end of your purchase, please know that your tickets have been entered into the draw and this delay will not impact your participation in the draw.** If you still do not have your tickets after 24 hours, e-mail us at 5050@edmontonoilers.com with your name, e-mail used for the purchase and confirmation number if possible.

10. I received an error message that said "Order not fulfilled. You will not be charged" but I see a charge on my credit card?

The charge you are seeing is a pre-authorization charge only. This charge should go away within 2 business days. **Visa debit cards treat the payment like a hold and will release the funds back to your account within two business days.** If the charge does not go away within two business days, please e-mail us at 5050@edmontonoilers.com.

11. What happens if I win?

You can contact the Edmonton Oilers Community Foundation by e-mailing 5050@edmontonoilers.com. You will need to forward a copy of your winning ticket along with a piece of government issued photo ID. You will receive a Winner's Release form that must be completed and sent back to the EOCF. The prize will be distributed within 30 days.

12. Can I gift my ticket?

Tickets are non-transferrable and non-refundable. The prize will be awarded to the individual whose name appears as purchasing the ticket.

13. Where does the other 50% of the jackpot go?

Funds from the 50/50 program are split between the winner and the Edmonton Oilers Community Foundation. The Edmonton Oilers Community in turn reinvests the net proceeds back into community initiatives to support organizations who focus their efforts on education, health and wellness and hockey programming for youth. The Edmonton Oilers Community Foundation is dedicated to building strong, vibrant and safe communities by demonstrating philanthropic leadership and continues its deep legacy of giving back.

For more information on the Online 5050 Program, please e-mail 5050@edmontonoilers.com.

Please note that we are unable to respond to telephone or in-person inquiries.

Thank you for understanding.