**Edge Cash Frequently Asked Questions**

**What is the Edge Cash program and how does it work?**

NEW this year for Season Ticket Members, use your Edge Cash Card to redeem your 20% (Full Season Ticket Members) or 10% (Half Season Ticket Members) discount on merchandise and concessions. To receive your discount, you must preload money onto your card (see the steps below.)

**HOW IT WORKS:**

**Full Season Ticket Members:** Receive your discount when you load your card. Load $100; pay $80, or any amount you want and save 20%.

**Half Season Ticket Members:** Receive your discount when you load your card. Load $100; pay $90, or any amount you want and save 10%

*Concessions and merchandise will not be discounted the day of the game by showing your card. Funds must be preloaded on to the card and then used for payment.*

**How do I activate my Edge Cash Card account?**

Follow the steps below to activate your card:

- Visit [www.FlyersInsideEdge.com](http://www.FlyersInsideEdge.com)
- Click on Edge Cash
- Select Create Account at the top of the page
- Fill out all necessary fields (including the card number located on the back of your card) and click Create Account

**How do I load/reload money on to my Edge Cash Card?**

It’s easy to load money to your card once it is activated by simply following the steps below:

- Visit [www.FlyersInsideEdge.com](http://www.FlyersInsideEdge.com) and click on Edge Cash
- Click Login to sign in to your account and enter your Username and Password
- Select your card number listed, select Reload from the drop down menu and click proceed
- Enter the amount to add, credit card and billing information, email address, and promotion code
  - (22222 for Full Season Ticket Members and 11111 for Half Season Ticket Members)
- Click Proceed with reload
- The Confirm Reload page will appear. Double check all of your information is accurate and click proceed with reload at the bottom of the page
- You will be directed to the Reload Summary page and will also receive a confirmation email

**What if I have additional questions about the Edge Cash program?**

For questions, you can reach out to your Account Manager or call (215) 218-7825. You can also email [flyersservice@comcastspectacor.com](mailto:flyersservice@comastspectacor.com).
What can I purchase with my Edge Cash Card?
Your card may be used to purchase food and beverages at the concession stands located on the concourses and for merchandise at the two team stores located in the Wells Fargo Center. Edge Cash is not available for use in the Cadillac Grille or the Center City Club. Additional exclusions may apply.

Can I make purchases with my Edge Cash Card at any Wells Fargo Center event?
Edge Cash Cards will only be accepted at Philadelphia Flyers games. You may not use them at Philadelphia 76ers, Wings or Soul games, concerts, or any other events taking place at the Wells Fargo Center.

Can I purchase alcohol with my Edge Cash Card?
Yes, alcohol can be purchased using your Edge Cash Card at participating concession stands.

What happens if I lose my Edge Cash Card?
For any cards lost or stolen, please immediately log on to your Edge Cash card account and report the card as lost. Doing this will freeze your remaining card balance. You should next notify your Account Manager to request a new card. A replacement fee may apply. The Flyers are not responsible for any loss incurred before you freeze your account.

How can I check my Edge Cash Card balance and view my card transactions?
Visit FlyersInsideEdge.com to sign in to your Edge Cash account and select Check Balance.

Is there a limit to how much money I can add to my Edge Cash Card?
Yes, there is a $1,000 limit.

What happens to money remaining on my Edge Cash Card at the end of the Flyers season?
Money remaining at the end of the season (minus any value that was added by the Flyers) will be refunded to you within 60 days. For example, if you’re a full Season Ticket Member and you loaded $100 to your card (for which you paid the discounted amount of $80) but you only spent $50, you would be refunded the remaining $30. I.e. the Flyers would refund the discounted amount of $80 less the $50 spent; you would not receive a refund of the $20 that the Flyers added to your balance.

Can I still receive my concessions and merchandise discount by not using the Edge Cash program?
Concessions and merchandise will not be discounted the day of the game by showing your card. Funds must be preloaded on to the card and then used for payment.

Can I cancel a reload after it has been processed?
No, all sales are final. Individual Edge Cash reloads are unable to be refunded or cancelled.