TERMS AND CONDITIONS
SEASON TICKET MEMBER CONCESSION RELOADABLE CARDS

Philadelphia Flyers, L.P. (the “Flyers”) will issue each Full Philadelphia Flyers Season Ticket Member (“Full-STM”) and each Half Philadelphia Flyers Season Ticket Member (“Half-STM”) a Season Ticket Member Concessions Reloadable Card (the “Card”). Full-STM and Half-STM are referred to collectively throughout these Terms and Conditions as “you” or “STM”. These Terms and Conditions govern the issuance, ownership and use of your Card. Your use of the Card is also subject to all terms, conditions, rules, guidelines and regulations of the Flyers, including, without limitation, the Season Ticket and Automatic Renewal Terms and Conditions (and the Arbitration Provision contained therein) https://www.nhl.com/flyers/tickets/ticket-information

Loading the Card.
In order to use the Card, you must load (or re-load as the case may be) the Card in advance by visiting www.flyersinsideedge.com, logging into your Edge Cash Account and adding funds using a major payment card. You may not load more than the total amount of $1,000. The maximum total balance permitted to be maintained on the Card at any time is also $1,000.

Use of the Card; Exclusions.
You may only use your Card at the Wells Fargo Center during Philadelphia Flyers hockey games to purchase food and beverages at the concessions stands located on the concourses and the two (2) bistros located on the club level and for certain merchandise at the two (2) team stores located in the Wells Fargo Center.

By way of clarification, you may not use your Card (i) for any purchases at any restaurants, bars or clubs in the Wells Fargo Center, (ii) for purchases during any events, concerts or games (including, without limitation, Philadelphia 76ers games and Philadelphia Wings games) other than Philadelphia Flyers games or (iii) to purchase memorabilia, clearance and discounted items and any merchandise designated as the “Item of the Game.” Please note that this is not an exhaustive list and that other exclusions may apply. You may not withdraw funds from your Card as cash or use the Card to access an automatic teller machine.

Those purchases described above for which you can use the Card are referred to as “Eligible Purchases”. The amount of Eligible Purchases will be immediately debited from the current available balance on the Card. If the amount of Eligible Purchases exceeds the current available balance, the transaction will be declined. You may, however, use your Card to pay up to the available balance and an alternate payment method to pay the remaining amount of an Eligible Purchase.

Discount.
For the 2019-20 Flyers season, if you are a Full-STM, you will receive a discount of twenty percent (20%) off the amount that you select to load on to your Card. For example, (a) if you would like to load $100 on to your Card to spend on Eligible Purchases, you will be charged $80; (b) if you would like to load $50 on to your Card to spend on Eligible Purchases, you will be charged $40; and (c) if you would like to load $20 on your Card to spend on Eligible Purchases, you will be charged $16. The amount that you actually pay is referred to as the “Discounted Amount.” Using the above examples, $80, $40 and $16 are each a Discounted Amount.

For the 2019-20 Flyers season, if you are a Half-STM, you will receive a discount of ten percent (10%) off the amount that you select to load on to your Card. For example, (a) if you would like to load $100 on
to your Card to spend on Eligible Purchases, you will be charged $90; (b) if you would like to load $50 on to your Card to spend on Eligible Purchases, you will be charged $45; and (c) if you would like to load $20 on your Card to spend on Eligible Purchases, you will be charged $18. Using the above examples, $90, $45 and $18 are each a Discounted Amount.

The Flyers have the right, in their sole discretion and upon notice to you, to change the amount of the discount at any time, including after the end of each Flyers season.

End of Season.
To the extent that you have any portion of the Discounted Amount remaining on your Card at the end of a Flyers season, the Flyers will refund that portion of the Discounted Amount to you within sixty (60) days of the end of the season. Using the above example again, if you are a Full-STM and have loaded $100 on to your Card for which you paid the Discounted Amount of $80 and spent $50 on Eligible Purchases, the Flyers would refund you the amount of $30 out of the $50 remaining balance (i.e., the Flyers would refund the Discounted Amount of $80 less the $50 spent on Eligible Purchases; you would not receive a refund of the $20 that the Flyers added to your balance in connection with your load of the $80 Discounted Amount).

Additional Card Requests.
Each STM will receive one (1) Card. If you have between two (2) and three (3) seats on your account, you can request an additional Card (for a total of two [2] Cards). If you have four (4) or more seats on your account, you can request one additional Card (for a total of three [3] Cards). All requests must be emailed to flyersservice@comcastspectacor.com and are subject to approval at the Flyers’ sole discretion.

Lost or Stolen Cards: Unauthorized Transactions.
If you believe that your Card is lost or stolen or there are unauthorized transactions on your account, you should IMMEDIATELY log into your Edge Cash Account at www.flyersinsideedge.com and follow the directions to freeze your account. You should also notify your Membership Account Manager or call Membership Services at 215-218-7825. The Flyers can issue you a new Card and transfer any balance (the Flyers may assess a fee for a replacement card as described below in the section entitled “Fees”). However, you are responsible for any loss incurred before you freeze your account.

Transaction Records and Card Balances.
You can obtain a record for any purchase you make with your Card, as well as view your current available Card balance, by logging into your Edge Cash Account at www.flyersinsideedge.com.

Flyers Liability.
The Flyers will have no liability in the event that you cannot complete a transaction using your Card.

Confidentiality and Privacy.

Fees.
The Flyers do not impose any fees for using the Card. The Flyers, however, reserve the right to charge a fee for the replacement of a lost, stolen or damaged Card. The amount of any Card replacement fee that the Flyers charge will be communicated to you at the time of your request for a replacement Card.
Change of Terms; Termination.
The Flyers have the sole discretion to modify these Terms and Conditions and may modify, revoke or terminate this Season Ticket Member Concession Reloadable Card program, as to you or any or all STMs, at any time and for any reason, without compensation or damages of any kind, including, without limitation, for termination of your season ticket holder account pursuant to the Season Ticket and Automatic Renewal Terms and Conditions https://www.nhl.com/flyers/tickets/ticket-information. In the event the Flyers terminate the Season Ticket Member Concession Reloadable Card program, as to you or any or all STMs, the Flyers will refund any portion of the Discounted Amount as set forth in the above Discount section within sixty (60) days of termination of the Season Ticket Member Concession Reloadable Card program.

Additional Limits on the Card.
The Flyers reserve the right to modify or establish additional limits on your Card, in addition to those specified above, including, but not limited to, limits on Card and account deposits, usage, refunds and balances. The Flyers may set and enforce these limits in the Flyers’ sole discretion without advance notice to you.

No Interest.
Card balances are non-interest bearing.

Pennsylvania Law.
The laws of the Commonwealth of Pennsylvania will govern these Terms and Conditions.