

2019 Coors Light NHL Stadium Series™ FAQ's

SEASON TICKET MEMBERS

How can I purchase tickets?

2018-19 Flyers Full Season Ticket Members will be emailed a link, promotional code and purchase window when they are able to purchase tickets. Tickets will be available for purchase online only through a link that will be provided via email. Purchase order is based on the tenure of your account.

How do partial plan holders get tickets?

2018-19 Flyers Partial Plan Holders will be emailed a link, promotional code and purchase window when they are able to purchase tickets, after Full Season Ticket Member purchase windows are completed. Tickets will be available for purchase online only through a link that will be provided via email.

How many tickets do Season Ticket Members have access to purchase?

2018-19 Flyers Full Season Ticket Members and Partial Plan Holders will have the opportunity to purchase up to eight (8) tickets per account. Tickets and seat locations are subject to availability at time of purchase.

Where and when is the game taking place?

The game will be played outdoors at Lincoln Financial Field in Philadelphia, PA on February 23rd 2019 at 8PM.
(subject to change)

Will Season Ticket Members be able to purchase additional tickets?

There is an 8 ticket limit per transaction.

What seat locations will be available for the 2019 Coors Light NHL Stadium Series™ game?

Tickets will be located throughout the stadium at a variety of price levels determined by the NHL®. Any questions about seat locations purchased can be answered by contacting Ticketmaster Customer Service at 800-653-8000 or visiting <https://www.ticketmaster.com/h/contact-form.html>.

What will the prices be?

2019 Coors Light NHL Stadium Series™ ticket prices are set by the NHL®. Tickets range from \$75-\$285 per ticket. Applicable fees apply.

How will I receive my tickets?

Customers who select mobile delivery will access their tickets via the Ticketmaster app. Customers who choose to receive a commemorative paper ticket, will be charged \$13.50 per order for printing and postage and tickets will be mailed directly from the printer approximately 3 weeks prior to the event to the address provided during the purchase process.

Why do I need to purchase this game separately from my full season ticket plan?

Full and Partial Flyers Season Ticket Packages include games played at the Wells Fargo Center only. Full Season Ticket plans for 2018-19 were billed based on 43 games (3 preseason and 40 regular season games) and did not include the Coors Light NHL Stadium Series™ game that will be played at Lincoln Financial Field. Purchasing tickets for this game is optional.

How do I get reprinted tickets if I've misplaced my mine?

All reprint requests must be submitted in writing to Flyers Customer Service. Requests will be sent to the NHL® and tickets will be reprinted the week of the event.

How do I purchase ADA seating?

ADA seating locations will be available during the purchasing process.

I want to bring my child with me to the game. Do they need a ticket?

Children two years of age and under do not require a ticket, but will be required to sit on the lap of an accompanying adult for the 2019 Coors Light NHL Stadium Series™.

Are bags prohibited at Lincoln Financial Field?

Fans are encouraged to limit the number of items they bring with them to the stadium. They will be able to carry one (1) of the following style and size bag at stadium plaza areas, stadium gates, or when approaching queue lines awaiting entry into the stadium:

- Bags that are clear plastic, vinyl or PVC and do not exceed 12" x 6" x 12"
- One-gallon clear plastic freezer bag (Ziploc bag or similar).
- Small clutch bags, approximately the size of a hand but not larger than 4.5" x 6.5", with or without a handle or strap, may be carried into the stadium along with one of the clear bag options.
- An exception will be made for medically necessary items after proper inspection.

At which end will the Flyers shoot twice?

The Flyers will shoot twice at the end of the ice labelled Pittsburgh on the seating map, in front of Lincoln Financial Field sections 111-110. Weather permitting.

I purchased tickets and now I am unable to attend. How do I obtain a refund?

To review the refund policy for this NHL® event, please visit

<https://nhl.bamcontent.com/images/assets/binary/299847060/binary-file/file.pdf>