ARENA POLICIES AND PROCEDURES

Bridgestone Arena is committed to creating a safe, comfortable, and enjoyable experience for all guests. All guests shall remain respectful and courteous to Arena staff and fellow patrons and guests must comply with directives from staff regarding Arena policies, emergency response procedures, and behaviors which impact the event experience. The Arena values the support of all guests and reserves the right to eject any guest for any reason. In order to maintain the safe and enjoyable access to Bridgestone Arena and its outdoor plaza area(s) (collectively, “Arena”), all Arena Rules and Regulations below will be applicable and enforceable.

ATMs
Fifth Third Bank ATMs are located in the box office lobby, on the South Plaza, in the food court next to the Predators Team Store, on the lower concourse at Sections 127-128, and on the upper concourse near Sections 304-305.

BANNERS AND FLAGS
Banners and flags are prohibited from being hung or fastened in the Arena. Hand held signs no larger than 2'x3' are permitted but must meet the following criteria:
- Signs cannot be distasteful in nature or content.
- Signs cannot obstruct the view of guests.
- Signs cannot be attached to sticks or poles.
- No items may be affixed to signs.
- The Arena has the right to revoke this signage policy without prior notification at the request of individual events.

CAMERAS AND RECORDING DEVICES
The permitted use of cameras varies by event. Small digital cameras are permitted for certain events. Cameras with professional lenses, flash attachments, GoPros, selfie sticks, drones, tripods, and non-reproducible prints are prohibited at all times. Use of recording devices and video cameras, both audio and visual, are not permitted within the Arena.

CODE OF CONDUCT
- Guests may not interfere with the event and/or athletes and/or performers in any manner.
- Guests shall refrain from using abusive or threatening language or obscene gestures and/or language.
- Guests may not engage in fighting, brawling, assault, intimidation, or unwanted physical contact with another guest, making threatening gestures, throwing objects or other behavior deemed potentially detrimental to the experience of other guests; those who engage in any of these actions will immediately be ejected from the event.
- Guests are encouraged to report inappropriate behavior to Arena staff.
- Guests who consume alcohol must do so in a legal and responsible manner.
- Guests shall comply with requests from Arena staff regarding operational and emergency procedures.
- Guests may not engage in unauthorized commercial activity on property.
- Violation of these Rules and Regulations may result in ejection without a ticket refund.
- Guests must be courteous to other guests when entering and leaving the Arena.
- Guests shall refrain from placing cups or other items on walls or ledges.
- Guests shall refrain from sitting or standing on seat backs or stepping over or on/over seats.
- Guests who fail to abide by Arena policies and/or state and federal law are subject to ejection from the Arena.

SERVICES FOR GUESTS WITH DISABILITIES
- Accessible entrances are located at the 5th Avenue Broadway Entrance, Derenne basement entrance, and all five (5) entry points in the 6th Avenue Garage.
- Animals are not permitted in the Arena.
- Exceptions include service animals to aid guests with disabilities.
- Accessible Restrooms are located throughout the Arena. Restrooms are accessible in accordance with the Americans with Disabilities Act. There are also accessible family restrooms located throughout the Arena.
- Accessible seating is available in accordance with the Americans with Disabilities Act.
- Accessible seating is available on a first-come, first-served basis.
- Assisted listening devices are available upon request from the AT&T Fan Information Center. A valid government-issued photo ID is required as collateral for using an assisted listening device.
- Disabled parking is available in the 6th Avenue Garage. The spaces are limited and available on a first-come, first-served basis.
- Sign interpreters are available upon request. Interpretors must be requested in advance, two (2) weeks prior to the event. To request a sign interpreter, please call (615) 770-2000.
- Wheelchairs are available upon request at the AT&T Fan Information Center. A valid government-issued photo ID is required as collateral for borrowing a wheelchair.

EFLECTIONS
- All personal effects, with the exceptions of service animals permitted by law, shall be returned to their owners immediately.
- All personal items shall be subject to screening, search, and/or inspection.
- All personal items may be asked to complete a voluntary guest screening.
- Emergency Management to monitor and adapt to weather conditions.
- The Metro Office of Emergency Management to monitor and adapt to weather conditions.
- Security personnel work directly with the National Weather Service and the Metro Office of Emergency Management to monitor and adapt to weather conditions.
- All guests shall follow the guidance of Arena personnel to ensure safety.
- Guests shall refrain from entering their seats or blocking any aisleways.
- The Arena is committed to the safety of its guests. Walk through metal detectors are in place at all entrances. All individuals entering the Arena will be screened and all personal items and bags will be subjected to a security search. All individuals entering the Arena must have a valid ticket or credential. Guests must comply with all screening policies and procedures, which may vary by event.

SEATING AREAS
All guests are required to have a ticket to enter the Arena and must sit in their assigned ticket section. Fan officers will not be permitted to bring such firearm(s) in the Arena.
- Guests are not permitted to bring the following items to the Arena:
  - Animals, with the exceptions of service animals and pets
  - Backpacks
  - Bottles or cans
  - Coolers
  - Camping/folding chairs
  - Campfires
  - Cigars and any type of UAV
  - Drones and any other type of UAV
  - Fireworks
  - Food and drink purchased outside (including alcohol)
  - Gifts (for artists, athletes or event participants)
  - GoPros
  - Grills of any size
  - Illegal drugs
  - Inflatable snow tubes, rings, or beach balls
  - Laptops or tablets (unless by a credentialed member of the media)
  - Laser pointers
  - Lunchboxes, bicycles, skateboards, roller skates/shoes, wagons
  - Talking devices including flyers, pamphlets, leaflets, leaflets, brochures, groups of signatures, picketing and merchandise sales without the express written consent from Arena is strictly prohibited. Individuals distributing materials of any kind or soliciting will be ejected from the Arena and/or Arena property.
  - Watches
  - Weaponry

EVENT ASSISTANCE
- Guests can contact Arena representatives directly for assistance with issues ranging from security to cleaning matters. Guests can directly contact an Arena representative or download the official Preds App and select ‘In-Game Help’ for assistance during the event.

INTOXICATED GUESTS
- Guests are not permitted to enter the Arena without a ticket.
- Guests are not permitted to carry weapons, firearms, knives, broomsticks, selfie sticks, racquet and/or dangerous devices of any type.
- Fireworks are prohibited at the Arena with the exception of qualified law enforcement officers who are present at the Arena in a non-working function and have notified the Arena’s Director of Safety and Metro Police ahead of the event to be properly verified.
- Without such verification and approval, such off-duty and qualified law enforcement officers must not be permitted to bring such firearm(s) in the Arena.

GUEST SERVICES & GENERAL INFORMATION
- The Arena has a no re-entry policy.
- The Arena is a smoke free facility. Smoking, including e-cigarettes, is not allowed inside of the Arena by any guest or employee. Guests wishing to smoke may do so in one of the Arena’s designated smoking areas. Smoking areas vary by event. They may include the upper concourse level parking lot, accessible by using the elevator located at the southwest corner of Bridgestone Arena near section 109, and outside the main doors in the designated smoking area once the event has started, weather permitting.
- Guests are encouraged to leave their strollers in their vehicles prior to arrival at the Arena; however, strollers may be checked into our AT&T Fan Information Center upon arrival.

TICKET RESALES
The reselling of tickets on Arena property is strictly prohibited and violators must vacate Arena property and may be prosecuted.