**Mobile Tickets**

**Viewing Tickets**

Download the **AMALIE Arena App** from the App Store or Google Play Store.

Login to the **AMALIE Arena App**

Click “My Tickets” on home screen.

Click **Tampa Bay Lightning Account**.

Enter the login info for your My Bolts Nation Account and click **Sign In**.

Click **Authorize** to connect your My Bolts Nation Account.

Once signed in, your upcoming events will be listed. Click on the game you wish to access.

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We encourage you to retrieve your mobile tickets before arriving at the arena for ease of access.
Tickets for your selected game will appear. Swipe left to access the rest of your tickets to your selected game. To view a ticket barcode, click **Scan Barcode**.

Use the barcode to scan directly into the game. You can also add the ticket to your wallet on an iOS device by clicking **Add to Apple Wallet**.

Click the Add button to add your ticket to your Apple Wallet. Once added, simply toggle to the ticket in the Wallet app to access and scan into the game!

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**How to Login to the AMALIE Arena App**

*If you're a Lightning STM*
1. If you're a Lightning STM, great news! Your account is already synced with My Bolts Nation and you just have to login with the same email and password you use to access your tickets on My Bolts nation
2. Tap Login and add My Bolts Nation credentials to login and tap sign in

*If you’re NOT a Lightning STM*
1. Tap Sign Up from login screen inside AMALIE Arena App
2. Enter information required to sign up. It may be helpful to use the same email you use to purchase tickets on Ticketmaster to sync the accounts correctly and hit create account.

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**BE THE THUNDER | WE ENCOURAGE YOU TO RETRIEVE YOUR MOBILE TICKETS BEFORE ARRIVING AT THE ARENA FOR EASE OF ACCESS.**
Download the AMALIE Arena App from the App Store or Google Play Store.

Set up account

Click “My Tickets” on home screen

1. Click Tampa Bay Lightning Account.

2. Enter the login info for your My Bolts Nation Account and click Sign In.

3. Click Authorize to connect your My Bolts Nation Account.

Once signed in, your upcoming events will be listed. Click on the game you wish to access.

We encourage you to retrieve your mobile tickets before arriving at the arena for ease of access.
Tickets for your selected game will appear. Swipe left to access the rest of your tickets to your selected game. To transfer tickets, click Send.

Select the number of tickets you would like to transfer by clicking the (-) and (+) buttons. Next, click Send Tickets.

Select whether you would like to send the transfer offer via text (“Message” button) or email (“Mail” button).

Text: Enter the phone number of the recipient into the “To” field and click the send button.

Mail: Enter the email address of the recipient into the To field, add a subject in the Subject line and click Send.

Once your transfer request has been sent, your ticket will be indicated as Sent in your My Bolts Nation Account. When your recipient accepts the tickets, the status will change to Claimed.

WE ENCOURAGE YOU TO RETRIEVE YOUR MOBILE TICKETS BEFORE ARRIVING AT THE ARENA FOR EASE OF ACCESS.
To accept a ticket transfer, click on the **Click Here to Accept Tickets** button.

Click on the link in the received text.

Click on the **My Bolts Account** link in the email.

You will be directed to My Bolts Nation. If you currently have an account, sign in and skip to step 6. If not, create an account now.

Fill in the required fields, create a password, click the checkbox to verify your age and click **Create Account**.

Once signed in, click the **Activity** button.

Swipe up to review the My Bolts Nation Terms of Use, then click **Accept**.

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**WE ENCOURAGE YOU TO RETRIEVE YOUR MOBILE TICKETS BEFORE ARRIVING AT THE ARENA FOR EASE OF ACCESS.**
Your transfer offer will display, including additional info on game and seat location. Click **Accept Offer**.

Your tickets are accepted into your My Bolts Nation Account. Click **Next Event** to show your next upcoming event.

Click **View** to view the barcodes for your accepted tickets. Use the barcode to scan directly into the game.

If desired, add ticket to your apple wallet (iOS). Once added, toggle to the ticket in your wallet app to access and scan into the game!

Click the Add button to add your ticket to your Apple Wallet. Once added, simply toggle the ticket in the Wallet app to access and scan into the game!

**BE THE THUNDER** | WE ENCOURAGE YOU TO RETRIEVE YOUR MOBILE TICKETS BEFORE ARRIVING AT THE ARENA FOR EASE OF ACCESS.
Login using My Bolts Nation email and password

Click “My Wallet” from App home screen

Click STM card inside mobile wallet

Note: If paying with a credit or debit card added to the mobile wallet, the STM Discount will automatically be applied when the credit or debit card is scanned at the point-of-sale inside AMALIE Arena.

QR code will display and can be scanned at any point-of-sale unit inside AMALIE Arena

BE THE THUNDER | WE ENCOURAGE YOU TO RETRIEVE YOUR MOBILE TICKETS BEFORE ARRIVING AT THE ARENA FOR EASE OF ACCESS.
Login to the AMALIE Arena App*

Tap “My Wallet”

Tap “Manage Wallet”

Tap the (+) mark next to Debit and Credit

Enter the information on the screen

If you upload a CHASE Credit Card, you’ll automatically receive $25 in AMALIE Arena Cash in your wallet in addition to your Credit Card being uploaded

*How to Login to the AMALIE Arena App

If you’re NOT a Lightning STM
1. Tap Sign Up from login screen inside AMALIE Arena App
2. Enter information required to sign up. It may be helpful to use the same email you use to purchase tickets on Ticketmaster to sync the accounts correctly and hit create account.

Note: If paying with a credit or debit card added to the mobile wallet, the STM Discount will automatically be applied when the credit or debit card is scanned at the point-of-sale inside AMALIE Arena.
Login to the AMALIE Arena App*

Click “My Wallet” from App home screen

If you’ve been given AMALIE Arena cash, scroll to the AMALIE Arena Card

*How to Login to the AMALIE Arena App

If you’re NOT a Lightning STM
1. Tap Sign Up from login screen inside AMALIE Arena App
2. Enter information required to sign up. It may be helpful to use the same email you use to purchase tickets on Ticketmaster to sync the accounts correctly and hit create account.

Tap the card to display the QR code to be scanned at the point-of-sale. If you’re a STM, your discount will automatically be applied.

BE THE THUNDER® | WE ENCOURAGE YOU TO RETRIEVE YOUR MOBILE TICKETS BEFORE ARRIVING AT THE ARENA FOR EASE OF ACCESS.
Log in to the AMALIE Arena App

Tap “My Wallet”

On the STM card screen, click transfer discount

Select the games you’d like to transfer the discount for to friends or colleagues. They’ll receive a STM card in their wallet for those games 24-hours before puck drop.

Type in the email that the person you’re transferring the discount to for that game. The user must have an AMALIE Arena App account to receive the STM Discount.

**NOTE:** You must transfer your tickets for the game for the STM Card to be activated inside the AMALIE Arena app. If tickets aren’t transferred, the discount transfer will not work.

We encourage you to retrieve your mobile tickets before arriving at the arena for ease of access.
MOBILE TICKETS

TAMPA BAY LIGHTNING

REMOVE A CREDIT CARD

Log in to the AMALIE Arena App

Tap “My Wallet”

Tap “Manage Wallet”

Tap the Credit Card you’d like to remove

Click “Remove” at the bottom of the screen

WE ENCOURAGE YOU TO RETRIEVE YOUR MOBILE TICKETS BEFORE ARRIVING AT THE ARENA FOR EASE OF ACCESS.